



Course Terms and Conditions

These terms and conditions are applicable to your registration for your chosen course. *Please read these Course Terms carefully as they impose legally binding obligations on you and in some instances exclude and limit out liability to you.* In particular, those Course Terms which are in *bold and italics* should be carefully considered.

These Course Terms constitute a legal agreement between you and us. By signing up for your chosen Course you agree to be (and are) bound by these Course Terms. If you do not agree to these Course Terms, you should not sign up for any Course offered by us.

By accepting these Course Terms, you confirm that you are at least 18 years of age and capable of entering into a legally binding agreement. These Course Terms take effect when you register for your chosen Course.

These Course Terms should be read together with and are in addition to our [Website terms and conditions](#) and our [Privacy Policy](#).

All words and terms defined in our Website Terms shall apply to these Course Terms. In the event of any inconsistency between these Course Terms and the Website Terms, these Course Terms will take precedence.

OUR COURSES

1.1 All of our Courses may be divided into four categories:



- 1.1.1 short Courses, which are three months or less in duration (**Short Courses**);
- 1.1.2 medium Courses which are between three and six months in duration (**Medium Courses**);
- 1.1.3 longer Courses which are six months in duration (**Longer Courses**); and
- 1.1.4 qualification Courses which are twelve months in duration (**Qualification Courses**).

1.2 In accepting these Course Terms you acknowledge that you are familiar with and that you accept the terms set out in the specific Course description document

(**Course Description Document**) applicable to your chosen Course, which document includes: (i) a description of the specific Course that you have selected, (ii) the duration of that Course, (iii) the qualification requirements for registration in that Course, (iv) the Course work required for completion of the Course, and (v) the accreditation and certification applicable to that Course.

1.3 In your participation in a Course, you may be able to provide content to the Website by uploading notes and replies, engaging in discussions, other content for social interaction, written assignments, surveys, questions, hypothetical examples, etc (**Learner Content**).

1.4 We do not claim ownership of any Learner Content you may submit or make available for inclusion on the Website.

1.5 You agree to comply with all Applicable Laws relating to Learner Content that you submit to us, particularly in relation to online conduct and acceptable content.



1.6 In respect of all Learner Content that you submit to us or otherwise make available to us, you grant us a an irrevocable, worldwide, perpetual, royalty free and non-exclusive license to use, distribute, reproduce, modify, adapt, publicly display or otherwise exploit such Learner Content on the Website or in Courses. We reserve the right to remove Learner Content at any time, without reason. We will not make available any Learner Content related to your assignments or assessments.

1.7 In registering for your chosen Course, you undertake that you will not cheat on any task or assignment, nor share your solutions with anyone else.

DURATION

The relevant Course that you have chosen to register for will commence on the date on which you register for the Course and run for the duration stated in the applicable Course Description Document.

COURSE FEES

3.1 All Course fees are displayed on the Website.

3.2 Course fees are payable in accordance with the payment provisions set out in the relevant Course Description Document.

3.3 Where Course Fees in respect of Medium Courses, Long Courses and

Qualification Courses are paid in full upon registration, you are entitled to a R2500 (two thousand five hundred rand) early settlement discount.



3.4 Where you elect to defer your payment obligations in respect of your Course fees on the basis contemplated in the relevant Course Description Document, you are required to effect payment on the agreed payment date. If payment is not received from you on the agreed payment date, we may suspend your access to the Course until such time as payment has been brought up to date. It should be noted that where any suspension of your access results in you missing any module applicable to your Course, you will not be credited therefor.

CANCELLATION AND REFUNDS

Our cancellation terms are as follows:

4.1 Short Courses cannot be cancelled and no refunds are applicable;

4.2 Medium Courses may be cancelled for a period of seven days following registration and the Course fees that you have paid as at the date of your cancellation will be refunded to you, less our cancellation fee which is equal to 20% of the total Course fee;

4.3 Longer Courses may be cancelled for a period of seven days following registration and the Course fees that you have paid as at the date of your cancellation will be refunded to you, less our cancellation fee which is equal to 15% of the total Course fee;

4.4 Qualification Courses may be cancelled for a period of fourteen days following registration and the Course fees that you have paid as at the date of



your cancellation will be refunded to you, less our cancellation fee which is equal to 10% of the total Course fee.

MENTORING

5.1 As part of a Qualification Course, you will be able to access mentoring services which will consist of online lectures and one-on-one online assistance, which will be provided through the Website.

5.2 The aforesaid mentoring services will be available from 09h00 to 17h00 on Business Days except for the scheduled down time.

5.3 We may, from time to time establish rules of conduct that will govern your access to the Website, your involvement and conduct in any Course and all postings, inquiries, questions and other material of any kind that you might post via the Website.

5.4 Mentoring services are provided by us through a contract with a third-party provider and are provided on a best endeavours basis. Neither we nor our third party provider shall have any liability whatsoever with respect to the mentoring services.

5.5 Mentoring services are available only in the English language and are only applicable in conjunction with the purchase of a Qualification Course.

