



CANCELLATION AND REFUND POLICY

This document sets out the cancellation and refund terms applicable to registration for a Geeks4Learning course. Courses fall into four categories: Short Courses (three months or less), Medium Courses (between three and six months), Longer Courses (six months) and Qualification Courses (twelve months). The refund entitlement applicable to a cancellation depends on the category of the course concerned.

Cancellation Terms

1. Short Courses cannot be cancelled, and no refunds are applicable.
2. Medium Courses may be cancelled for a period of seven (7) days following registration. The course fees paid as at the date of cancellation will be refunded, less a cancellation fee equal to 20% of the total course fee.
3. Longer Courses may be cancelled for a period of seven (7) days following registration. The course fees paid as at the date of cancellation will be refunded, less a cancellation fee equal to 15% of the total course fee.
4. Qualification Courses may be cancelled for a period of fourteen (14) days following registration. The course fees paid as at the date of cancellation will be refunded, less a cancellation fee equal to 10% of the total course fee.

Summary of Refund Entitlements

Course Category	Cancellation Window	Cancellation Fee
Short Courses	Not permitted	No refund applicable
Medium Courses	7 days from registration	20% of total course fee
Longer Courses	7 days from registration	15% of total course fee
Qualification Courses	14 days from registration	10% of total course fee

Related Payment Provisions

Where course fees for Medium, Longer and Qualification Courses are paid in full upon registration, an early settlement discount of R2,500 (two thousand five hundred rand) applies.

Where payment is deferred and not received on the agreed payment date, access to the course may be suspended until payment is brought up to date. Modules missed during any such suspension will not be credited.

Refunds are calculated on the course fees actually paid as at the date of cancellation. This policy should be read together with the full Course Terms and Conditions, the Website Terms and Conditions and the Privacy Policy.